# Leveraging the Web for Services at

Mark Nottingham <mnot@yahoo-inc.com>

Y! Calendar Y! Mexico Y! Shopping Y! Sports Y! China Y! Personal Finance Y! Local Y! Auctions Y! Travel Y! Messenger **Upcoming** Y! Small Business Y! France Bix Y! Mail Y! Brazil del.icio.us Y! Germany Y! Spain Y! Tech Y! Korea Y! Health **Flickr** Y! UK Y! Movies Y! India Y! Food Y! Australia Broadcast.com **HotJobs** Y! Podcasts Inktomi Y! Video Yahooligans! Y! Italy Y! Argentina Y! Classifieds Y! Entertainment LAUNCH Y! Music Overture Y! Japan Y! Games Y! Photos Y! Maps Y! Go Kelkoo Y! Singapore **GeoCities** Y! Groups Y! Search Y! 360

# 92 1994 1996 1998 2000 2002 2004 2006 20

100,000 users

Y!

25 million users

200 million users

500 million users

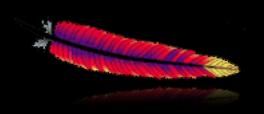
49 employees

11,400 employees

65 million daily page views

1.3 billion daily page views

4 billion daily page views













Within Y over time

# "Scale"

### \$425,000 Loan for only \$1,417/mo. Bad credit OK - LendingTree















Personals

Photos

Real Estate

Shopping

Sports UPDATED

\_\_\_\_ Tech

Travel



Yellow Pages

Y! Telemundo HEUR

### More Yahoo! Services

#### Small Business

- · Get a Web Site
- Domain Names
- · Sell Online
- · Search Ads

### Featured Services

- Downloads
- · Health
- Kids
- Mobile
- Voice
- UK Broadband
- · Y! International







### Marketplace



Why online degrees are hot:

dis Are consumers ready for an \$11K cup of coffee?

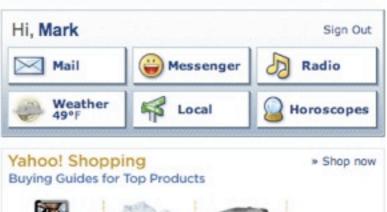
NCAA Tournament · MLB · NBA · NFL · NHL · Soccer

1) Top schools 2) Drive own schedule 3) Employer may pay tuition - 4) Earn degree while working. Earn more.

What's your credit score 560? 678? 720? The average U.S. credit score is 675. See yours for \$0. By Experian.

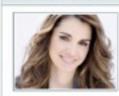
Attractive card for ugly credit. - A MasterCard for those with less than perfect credit.

Countrywide® - Refi to combine your 1st mortgage and other debt -Bad credit? Low refi rates. 4 of 5 approved.









### Queen Rania wants to know

What are you doing to empower women in your community?

» Answer Now

### Pulse - What Yahoos Are Into

### Top-Rated Indian Restaurants



- Tabla New York, NY
- India's Oven Los Angeles, CA
- **India House** Chicago, IL
- Vik's Chaat...
- · Tandoor Indian Dallas, TX
- Bombay Mahal Boston, MA
- Himalayas Atlanta, GA
- Gandhi India's San Francisco, CA Las Vegas, NV

» Find More Curries and Tandooris

Popular Searches: Today's Overall Leaders

1 NCAA Basketball

5 American Idol

# Y Media Group

Y! Music

Y! TV Y! Personal Finance

Y! Kids Y! Finance Y! Movies

Y! Fantasy Sports Y! Games Y! Health

Y! Sports Y! Astrology Y! Wii

Y! Tech Y! Food

Y! News

4 -



Yahoo! - Sports - Help

Worldwide Jan 22, 2002 Sports Outdoors Fantasy

Top NFL NBA NHL MLB NCAA: Football | Men Hoops | Women Hoops Golf Tennis Soccer more

#### Gruden packing his bags? Coach Jon Gruden will not sign a new contract Today with the Oakland Raiders and plans to leave the team after next season at the latest, his Scoreboard Courtside Live agent told several San Francisco Bay area 0 7:30 newspapers. Gruden, a top candidate for the 0 ET Tampa Bay Buccaneers' job, is in the lower half 0 7:30 of the NFL coaching pay scale, with an annual 0 ET salary of \$1.2 million -- and his parents live in Tampa. 8:00

### **Top Stories**

ET

ET

ET

0 9:00

0 ET

0 9:30

0 ET

0 7:30

0 ET

0 9:00

0 ET

Toronto vs.

Scoreboard

St Louis

7 Virginia vs.

5 Cincinnati vs.

Georgia Tech

9 Kentucky vs.

Auhum

NCAA Hoops (M) Madio

Calgary

- Seles beats Venus Williams, moves into semifinal against Hingis - Tennis
- Gruden's agent says coach won't stay in Oakland past 2002 - NFL
- NBA announces new six-year, \$4.6 billion deals with ESPN-ABC, TNT
- Tyson to fight Lewis in April Boxing
- Former Winter Olympian Jack Shea dies after car crash - Olympics
- Burnitz, Rusch and Zeile move in threeteam, 11-player trade - MLB
- Hornets 111, Knicks 68 NBA
- X-rays show Warner has bruised ribs NFL
- Mavericks 113, Nets 105 NBA
- Duke is unanimous No. 1 again NCAA Men's Basketball

headlines updated at Tue Jan 22 09:05:51 2002

Media

NBA Highlights

Sports Talk Radio

Photo Gallery

View Slideshow NEW!

### M Broadcast & Chat Events

- What's On Today -
- MLB Chat: Rick Helling 2 pm ET
- Men's NCAA Hoops: Michigan St at Iowa - 6:15 pm ET
- NBA: Philadelphia at Washington 7 pm
- NCAA Hockey: Brown at Providence 7 pm ET



discuss his future in detail.

(AP) more photos

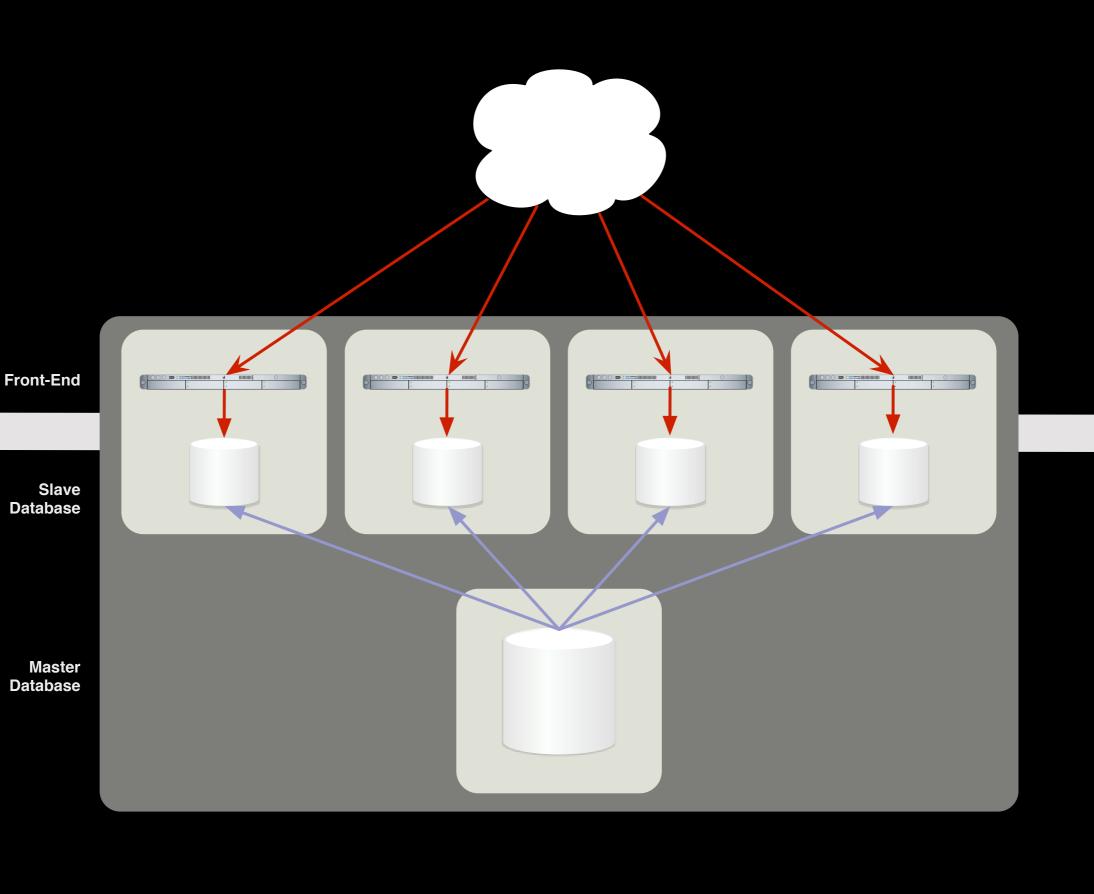
### **Fantasy Sports**

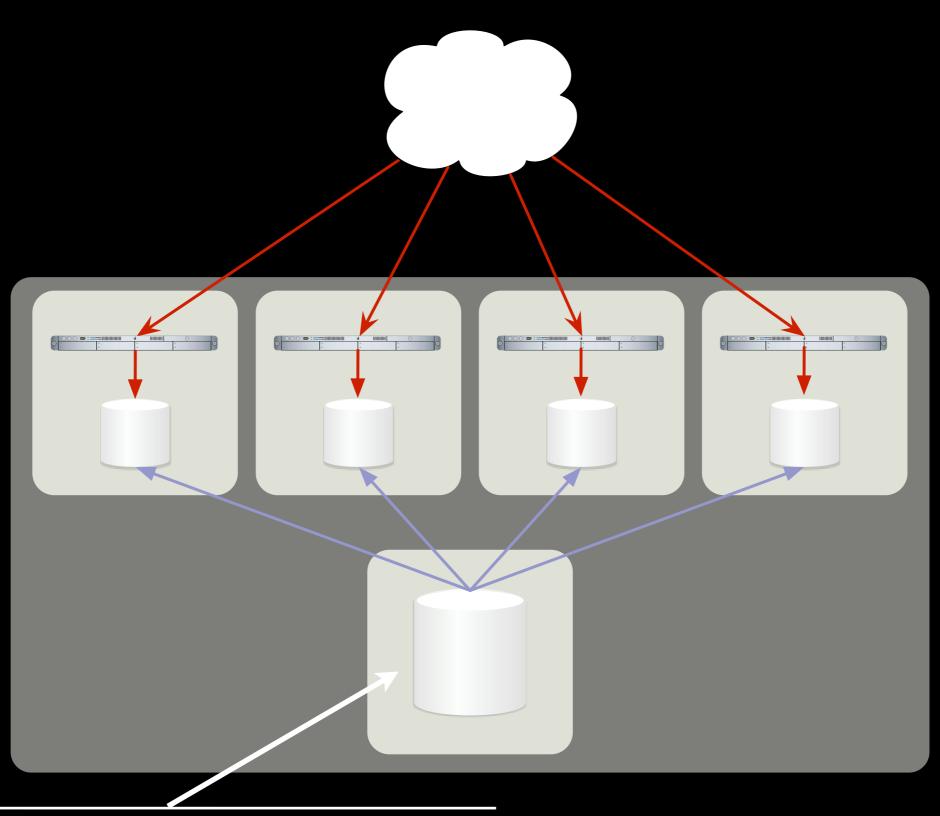
- Golf | Auto Racing
- College Hoops | More

### User Survey

Help us provide better services for you!

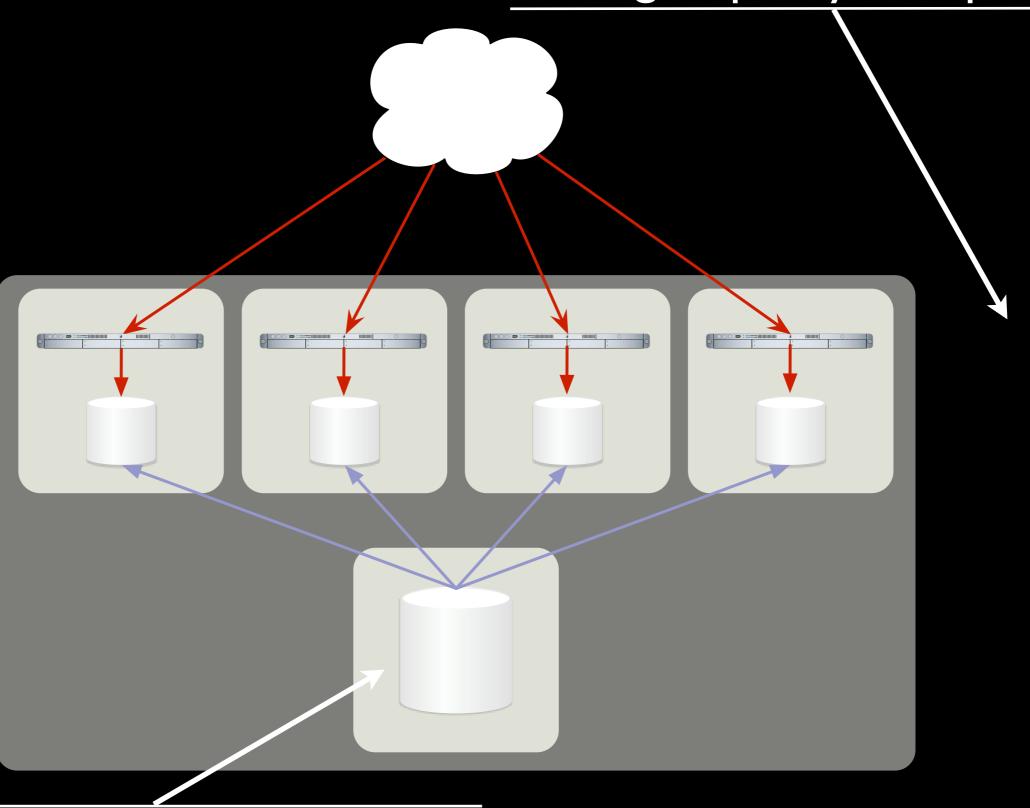




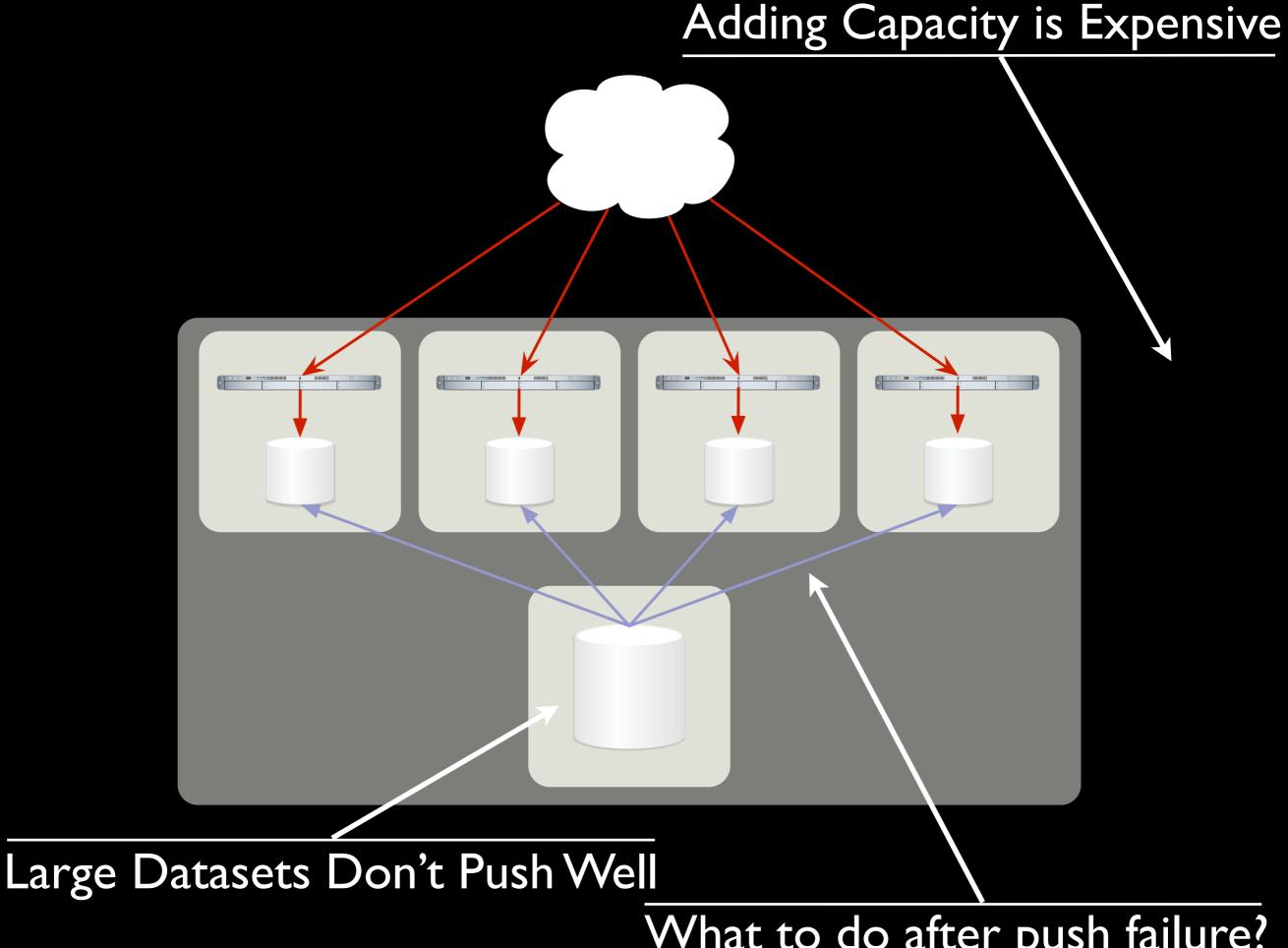


Large Datasets Don't Push Well

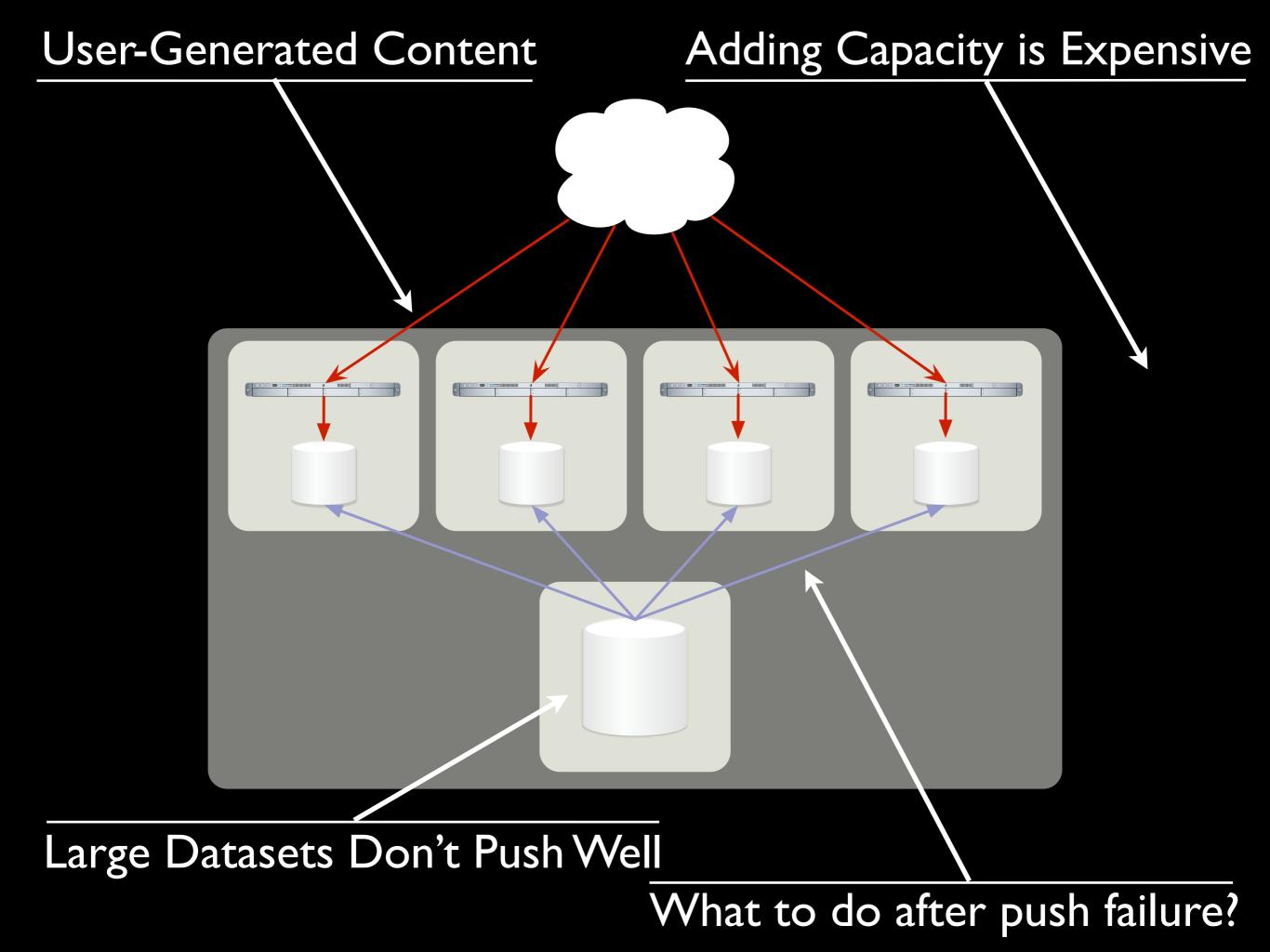
### Adding Capacity is Expensive

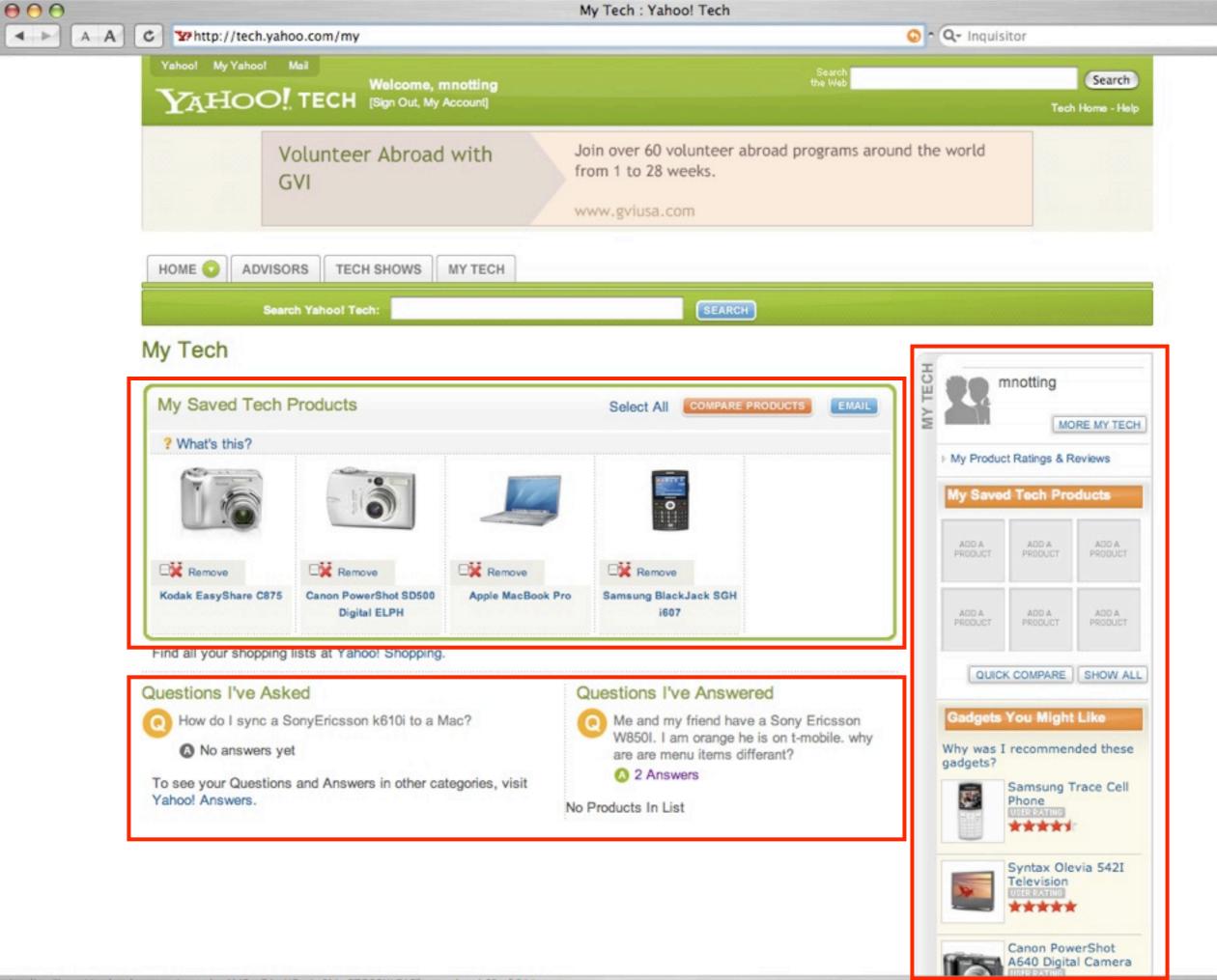


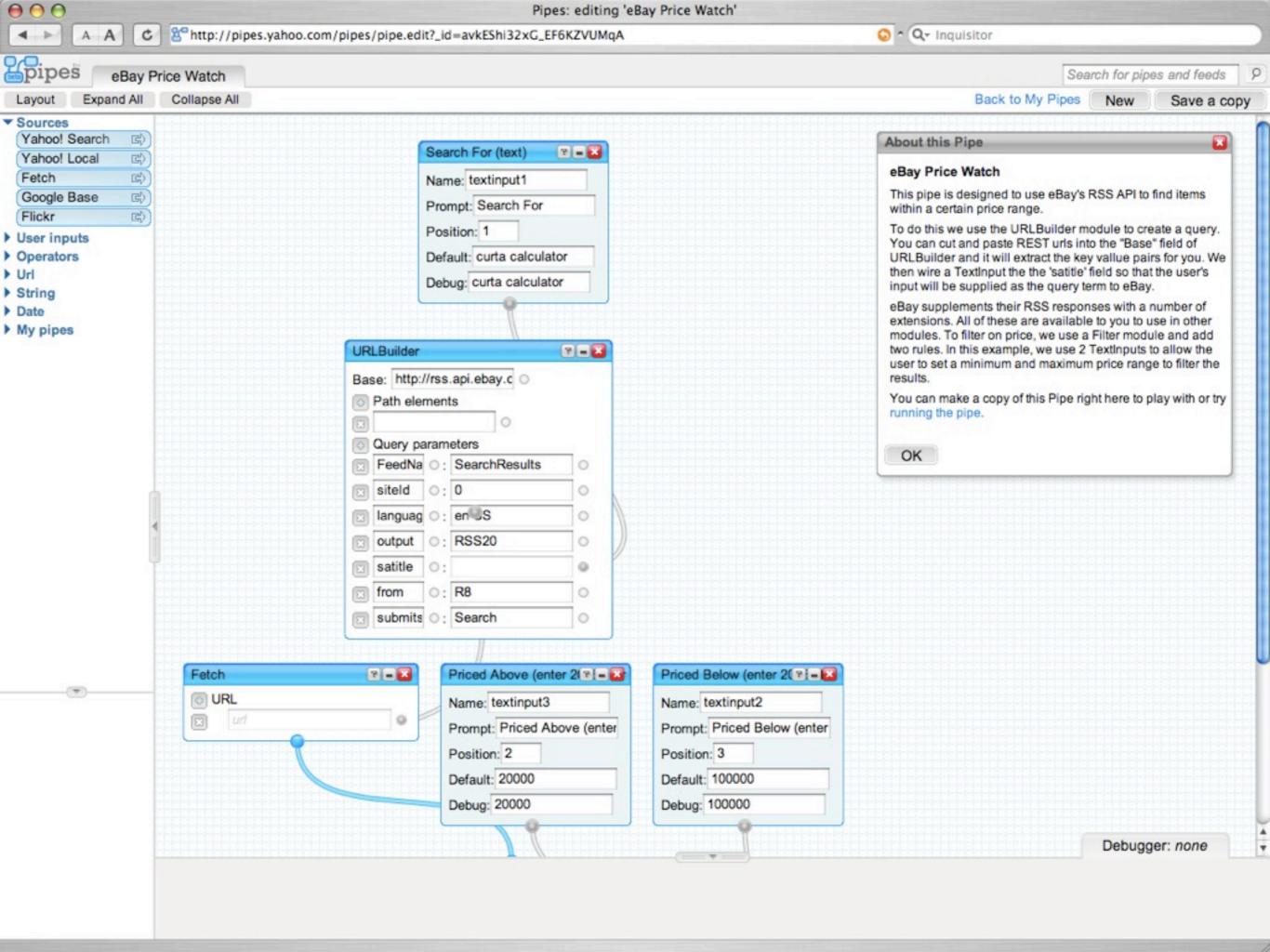
Large Datasets Don't Push Well



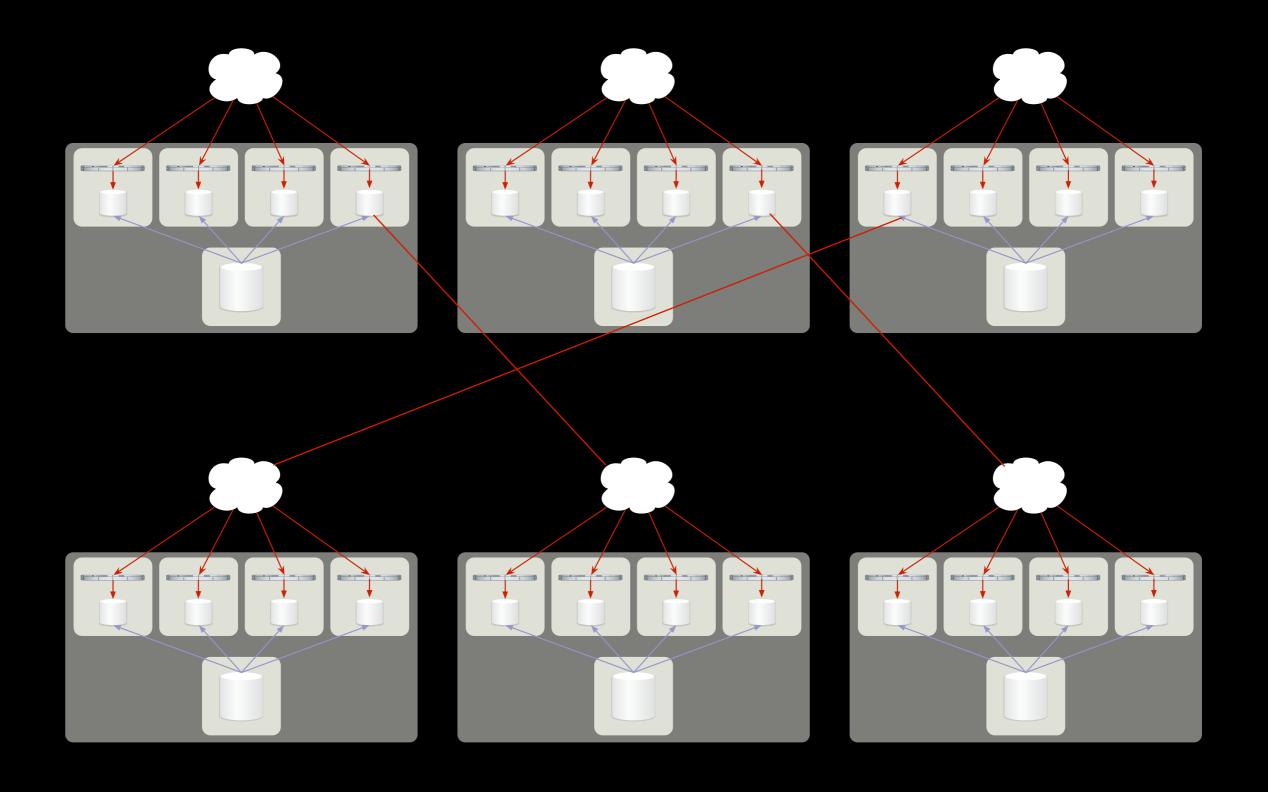
What to do after push failure?







# Building New Sites



# Requirements

### Requirements

massive scalability
flexible deployment
highly dynamic
separation of concerns
mashability

i.e.,

# Services

Scalability

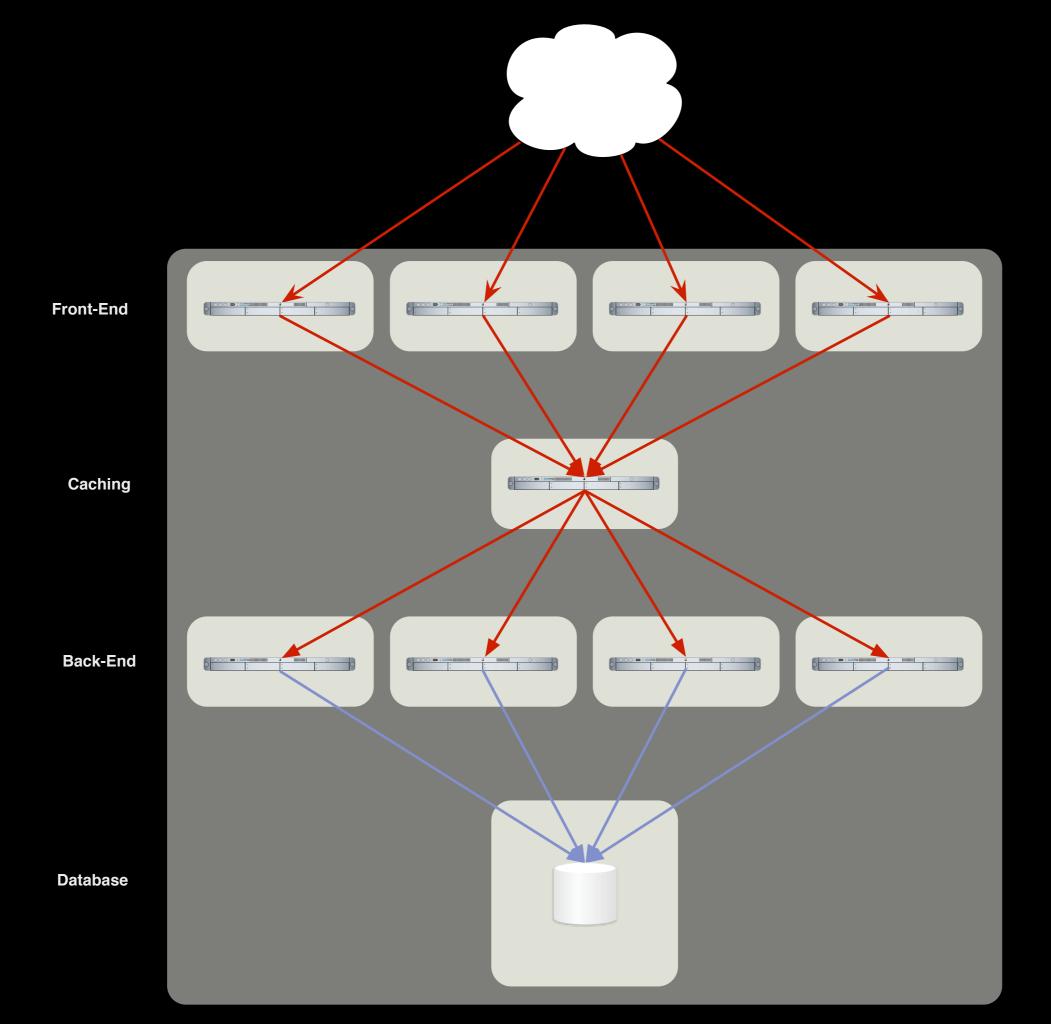
Simplicity

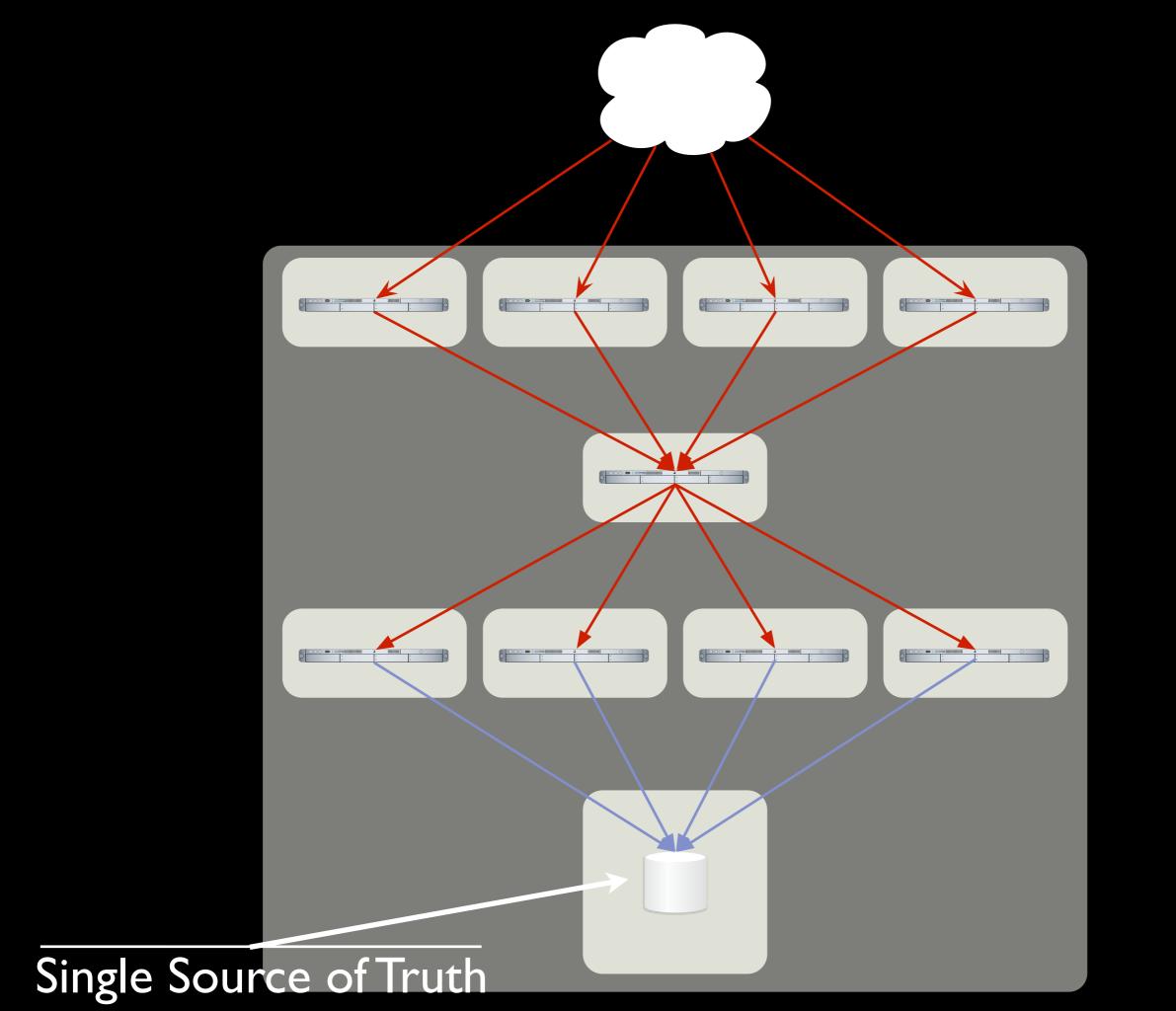
Reuse

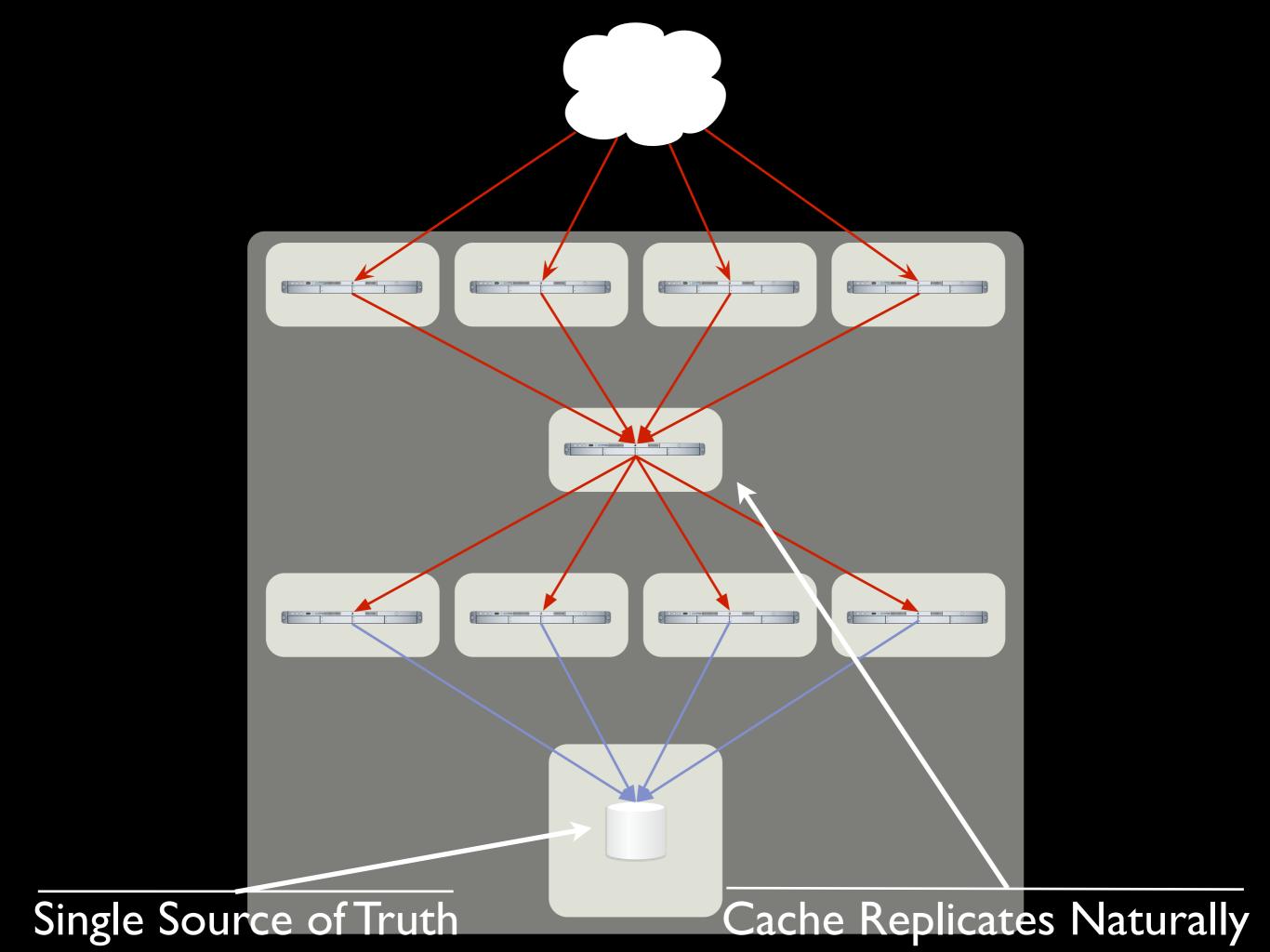
Interoperability

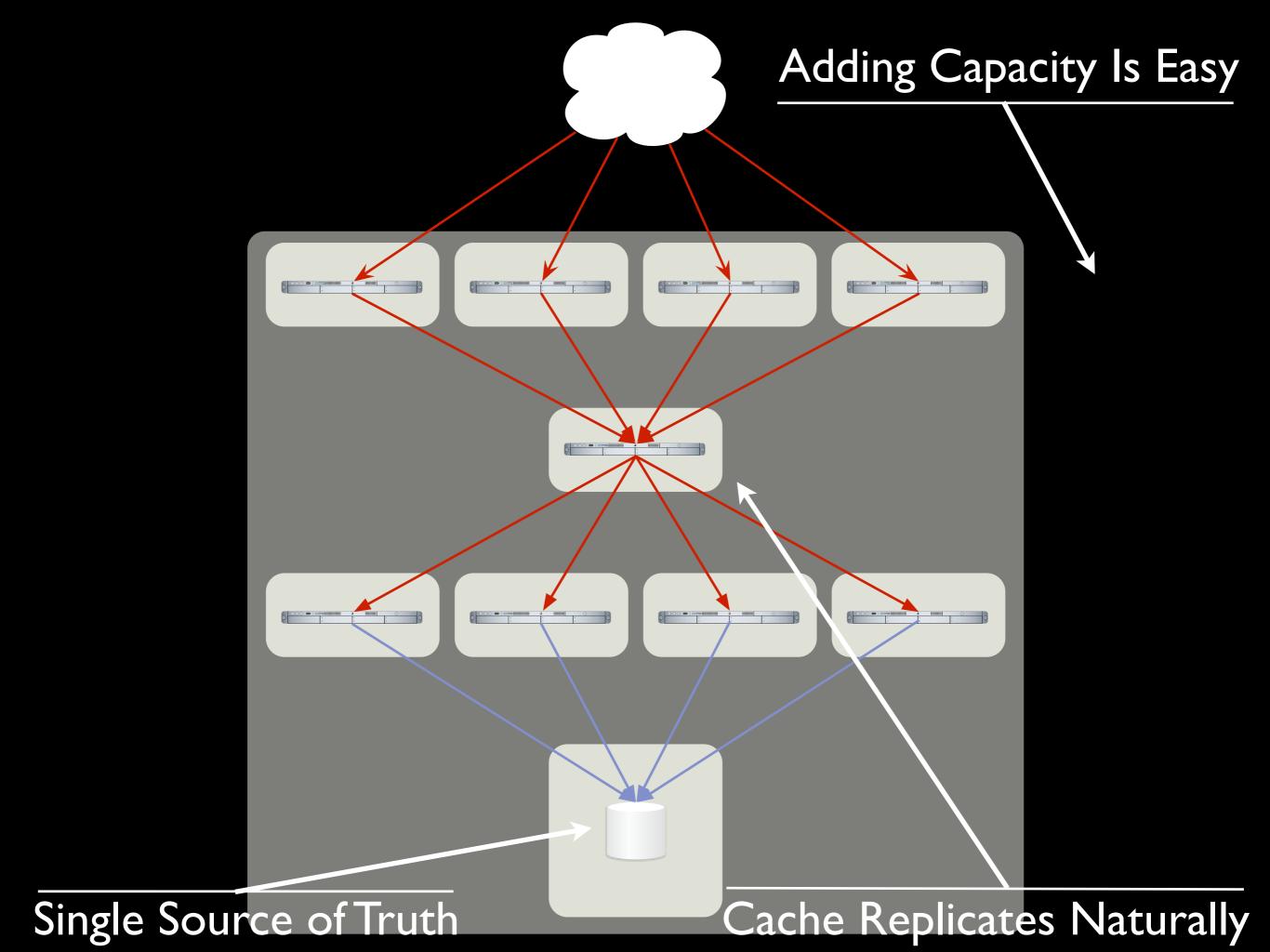
i.e.,

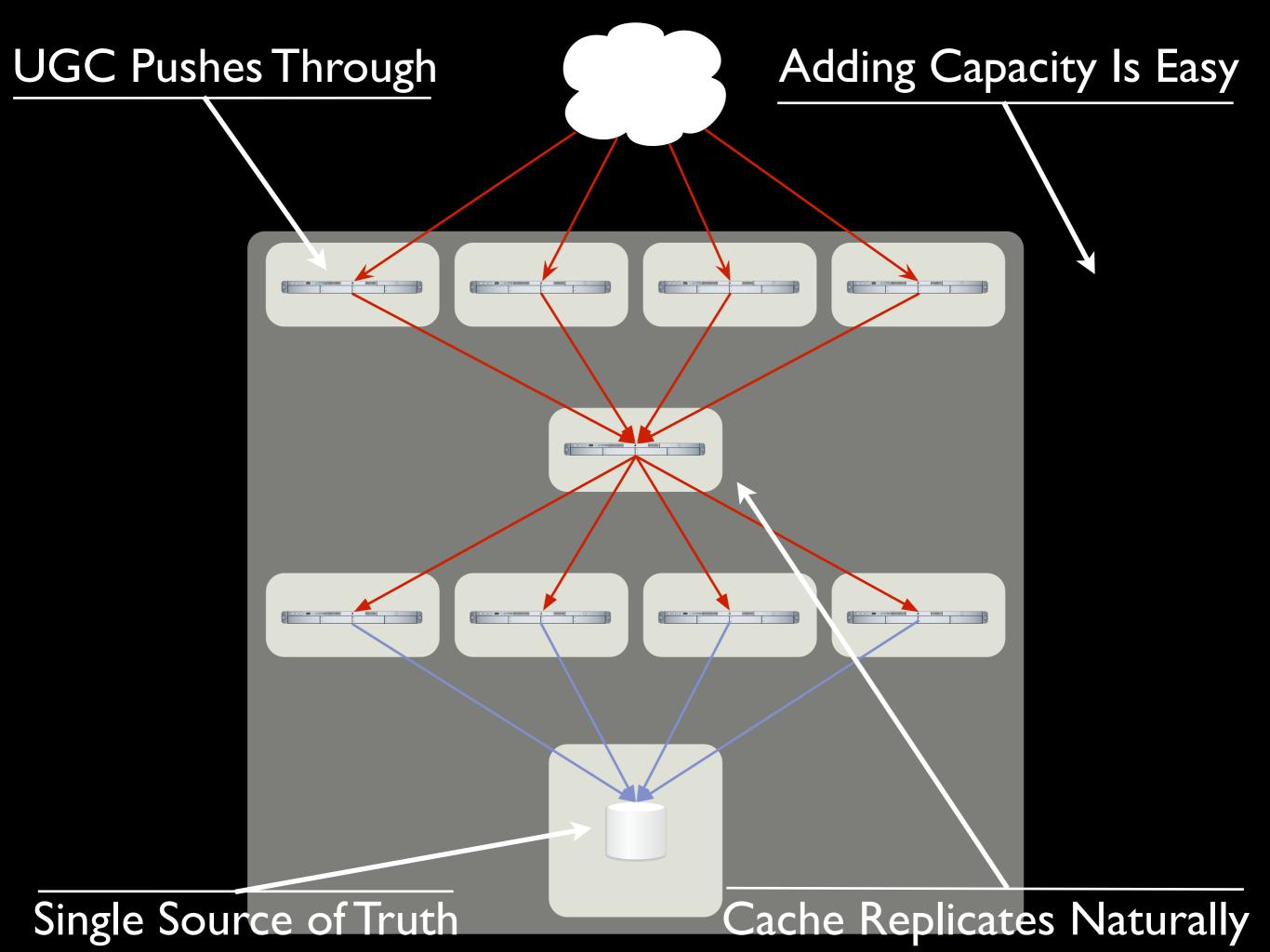
# 

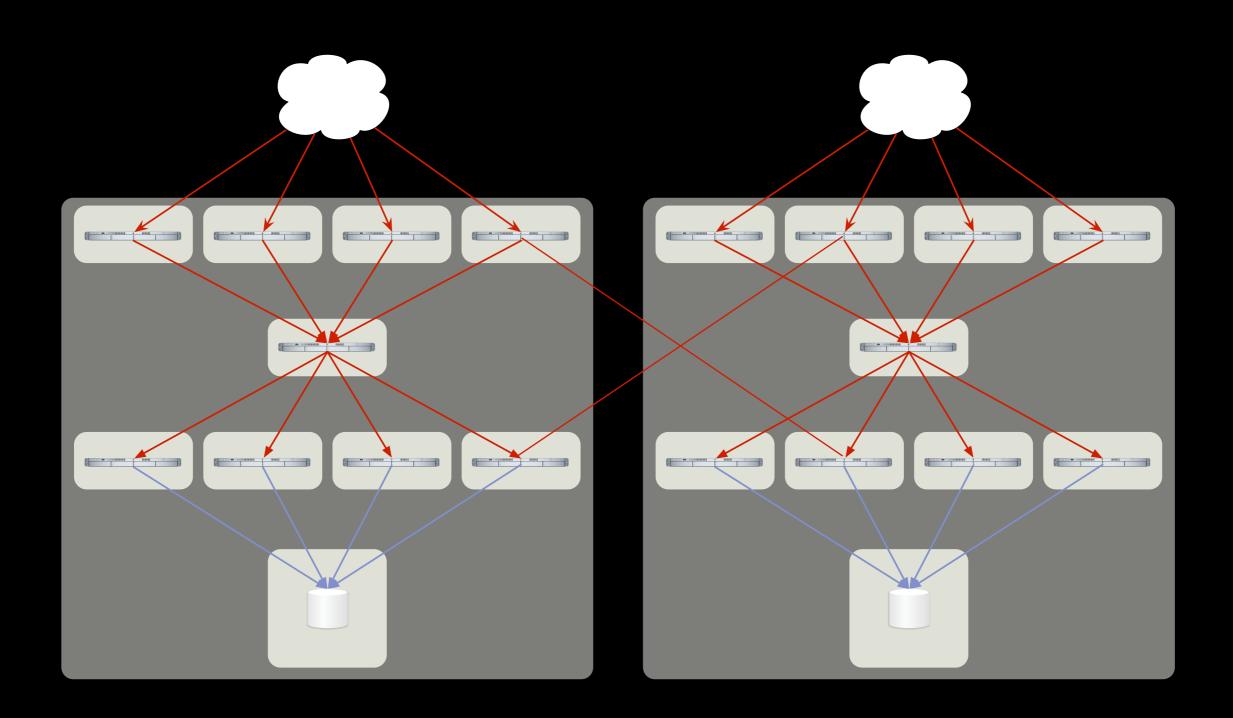


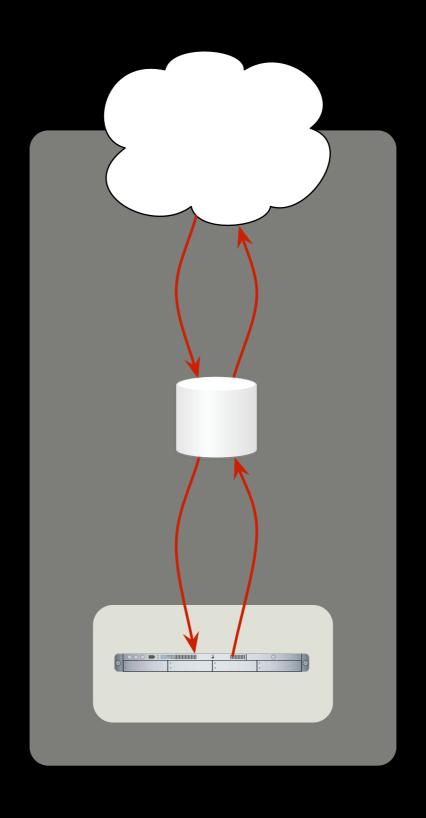




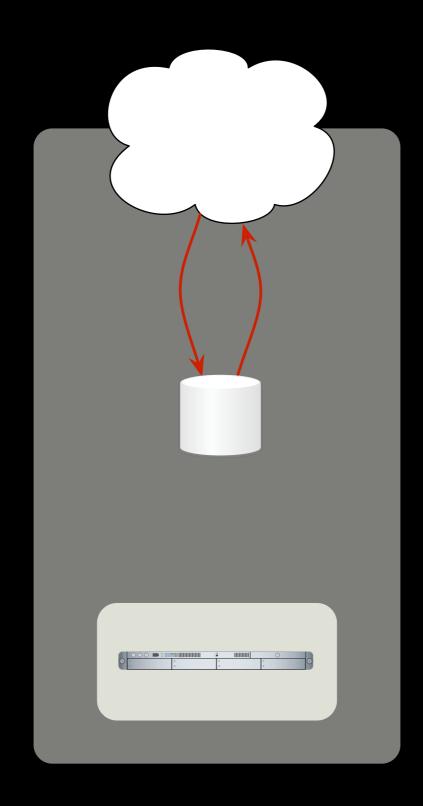






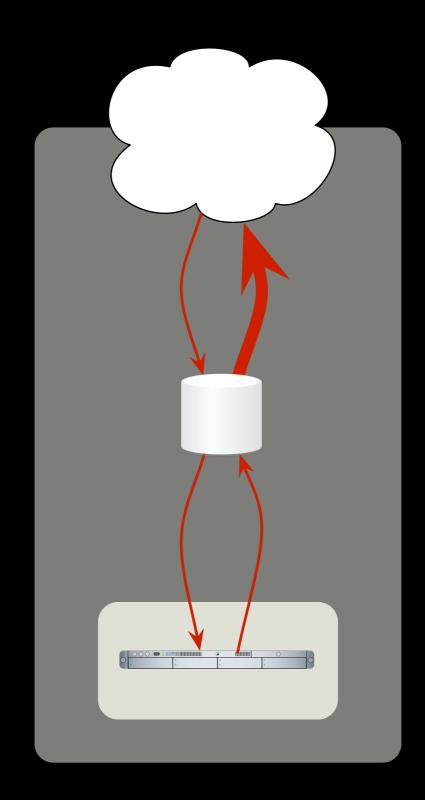


Freshness



Freshness

**Validation** 



Freshness

**Validation** 

Metrics

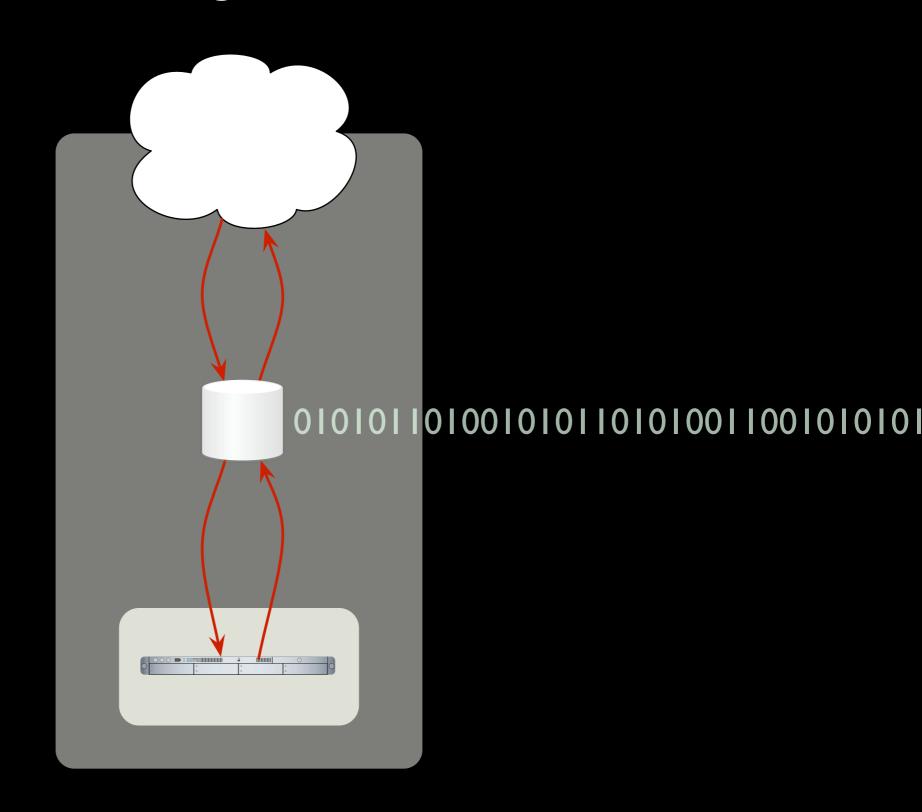








fig. http://twiki.corp.yahoo.com/pub/Platform/SquidLogMetrics/test.html



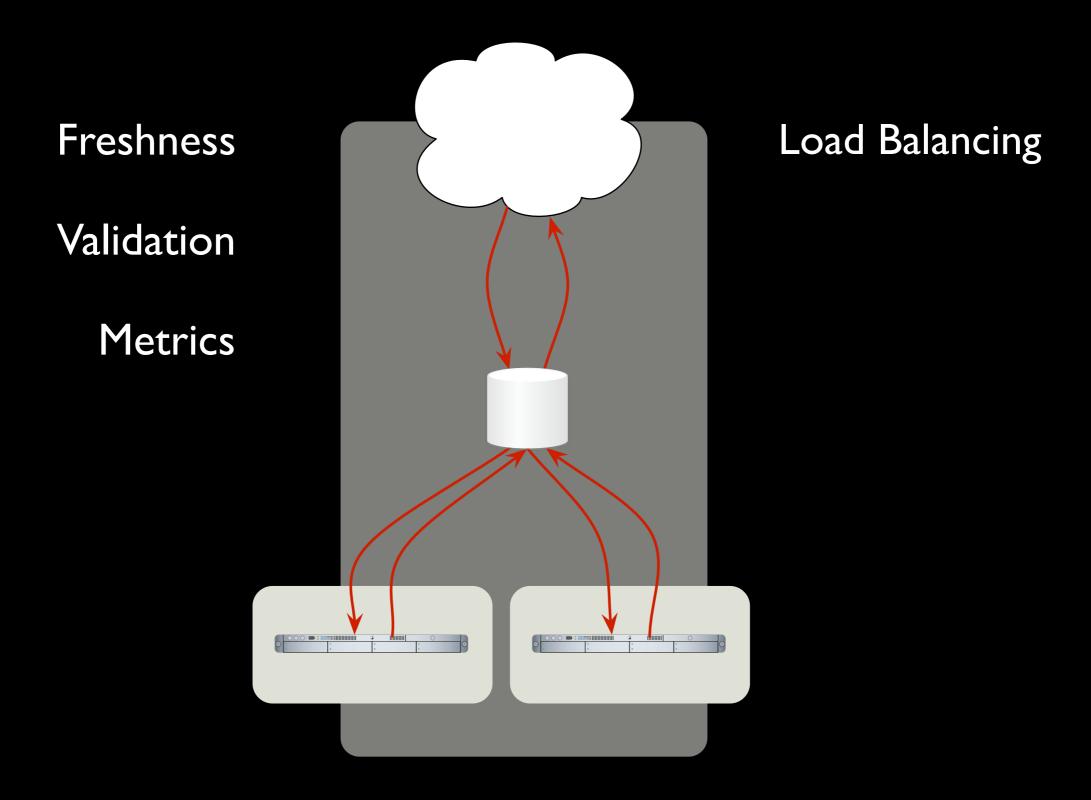
Q → Inquisitor

### Service response times by cache result code

- · 100019 log lines analysed, 0 parsing errors
- Start: Fri Sep 8 20:37:49 2006
- End: Fri Sep 8 21:14:30 2006
- . 6445 distinct URLs seen, showing top 100

Response time histograms are a one-second window. See also Squid's result code documentation.

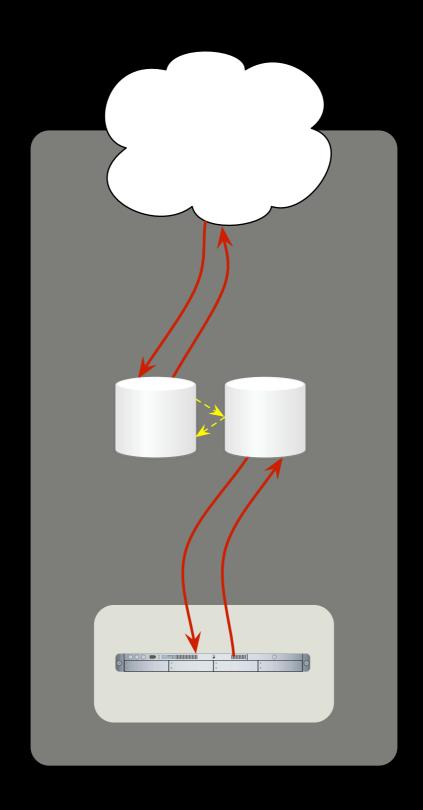
url	accesses	S CLIENT_REFRESH	MISS HIT	MEM_HIT	MISS	NEGATIVE_HIT	SWA
を受けるが、1分からでは、1分からではない。 ・ 大きないできない。 ・ 大きないできないできない。 ・ 大きないできないできない。 ・ 大きないできないできないできない。 ・ 大きないできないできない。 ・ 大きないできないできないできないできない。 ・ 大きないできないできないできないできないできないできないできないできないできないで	13360	0%	0%	84%	10%	6%	0%
eyallanda ala anet yarrac kasa di bahi'akaranko giliri bahi. Pengongiya wasiib talade	7935	0%	0%	40%	60%	0%	0%
##記念機能の表現である。 1987年 - 1987年 - 1987年 - 1987年 - 1987年 - 1988年	7905	0%	0%	98%	1% fee	0%	0%
and minimizer programme and adjusticity of the body	7171	0%	1%	73%	25%	0%	1%
and destroy and trade as the state of the trade of the first and the first and the state of the	6849	1%	0%	80%	18%	0%	1%
syllä tavu tija maga ya jugus asancakita. Paensa kingga kilipinaga ning	4201	0%	0%	100%	0%	0%	0%
with their return of control comments follows spring in 1-3 in the money through the figure and 7-year Production	3968	0%	0%	0%	93%	7%	0%
AND THE REAL PROPERTY OF THE P	3957	0%	0%	100%	0%	0%	0%
ng# lean-va.man_sanna v;c: olasijhtumivt Almondul	3069	0%	0%	100%	0%	0%	0%
STEEL THE THE PARTY OF THE STEEL STE	1505	0%	0%	90%	10%	0%	0%
AMPC (图像的CND-1000000) 10000 100000000000000000000000	1386	0%	0%	82%	17%	0%	0%
and make the state of the contract of the cont	1236	0%	0%	0%	100%	0%	0%
ent year reverse galaxic ware. 4040/Cera revergett kild Affair Clabergary hat	1189	0%	0%	96%	4%	0%	0%
and part of what is proved that the state of the state of the state of the state of	1039	0%	0%	94%	5% L	0%	0%
aptic serie the method conscilled the medappin folked by a medicinaries	1028	0%	0%	95%	5%	0%	0%
upid teek ing in such persons grant district out on the grant's believe that the results desproys let	1018	1%	0%	75%	24%	0%	0%
ned west to be districted to the first by building the strategy	996	0%	0%	0%	100%	0%	0%
as the one in must get you subset the Pealment of the Free yes	799	1%	0%	66%	34%	0%	0%
volt teen did mudusteen constitut Treatming (didds. Authority Ingiliada)	787	1%	0%	75%	24%	0%	0%
ngsP_lands_ig_consil pelings types_SOCIOPEnglendings_RVI (std.K./Marenamene	699	0%	0%	99%	1%	0%	0%
No Paris of the latest and the property of the latest and the late	684	0%	0%	100%	0%	0%	0%
<b>取が、対応性が関する。からからとなってはない。そのでは、対象では、またない。</b>	658	0%	0%	100%	0%	0%	0%
Bergan, whole property and the company of the compa	551	0%	0%	0%	100%	0%	0%
and total tip nethalisation or manufactors for incommodite	524	0%	0%	98%	2%	0%	0%
CONTRACTOR	503	28%	0%	54%	17%	0%	0%
UI	accesses	S CLIENT_REFRESH_	MISS HIT	MEM_HIT	MISS	NEGATIVE_HIT	SWA



Freshness

**Validation** 

Metrics



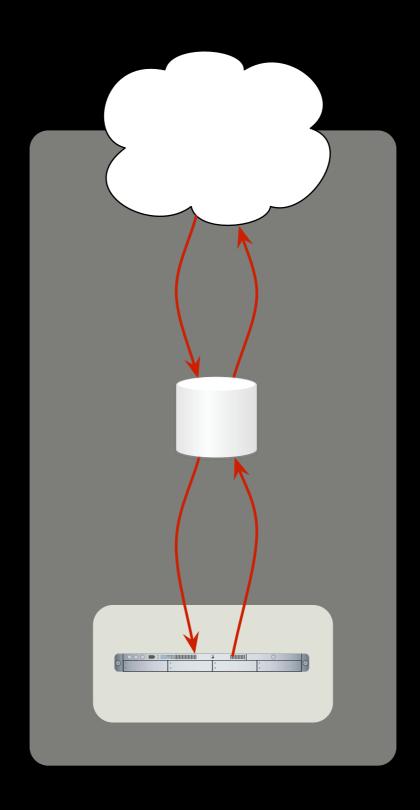
Load Balancing

Cache Peering

Freshness

**Validation** 

Metrics



Load Balancing

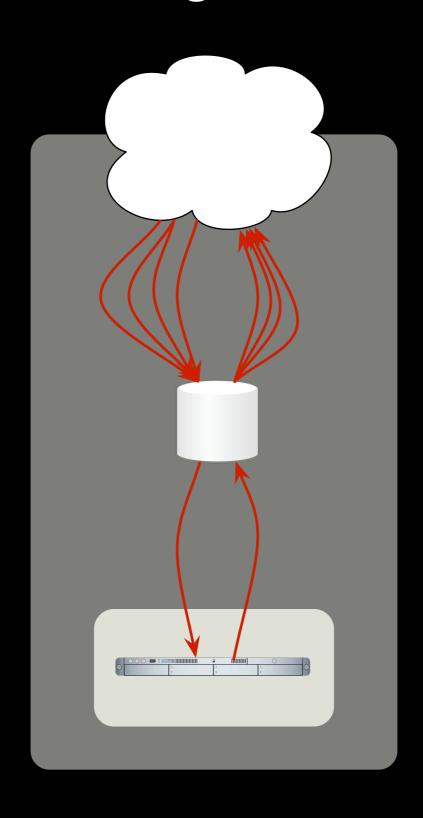
Cache Peering

Negative Caching

Freshness

**Validation** 

Metrics



Load Balancing

Cache Peering

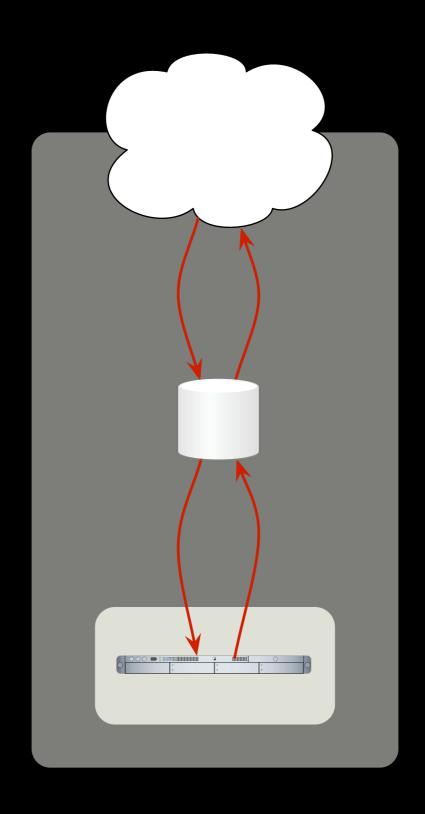
Negative Caching

Collapsed Forwarding

Freshness

**Validation** 

Metrics



Load Balancing

Cache Peering

Negative Caching

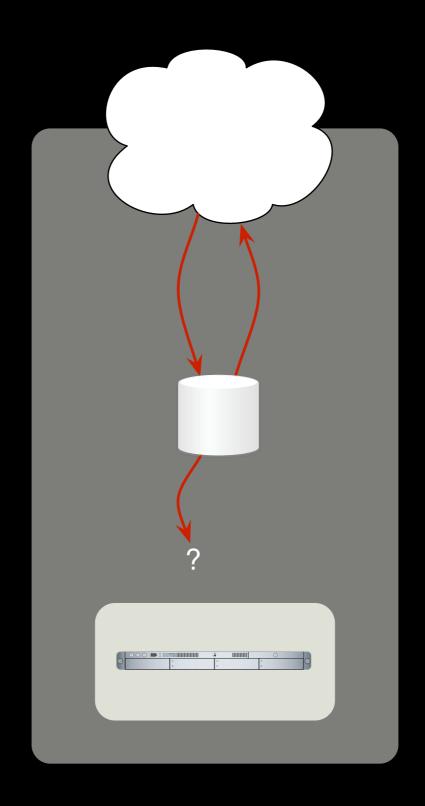
Collapsed Forwarding

stale-while-revalidate

Freshness

**Validation** 

Metrics



Load Balancing

Cache Peering

Negative Caching

Collapsed Forwarding

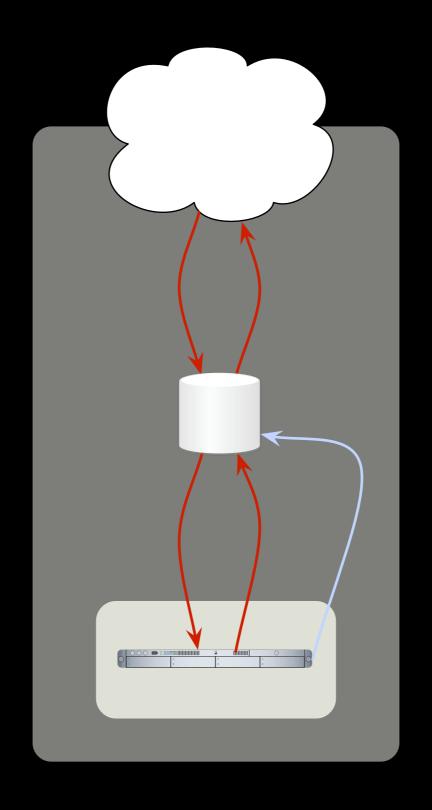
stale-while-revalidate

stale-if-error

Freshness

**Validation** 

Metrics



Load Balancing

Cache Peering

Negative Caching

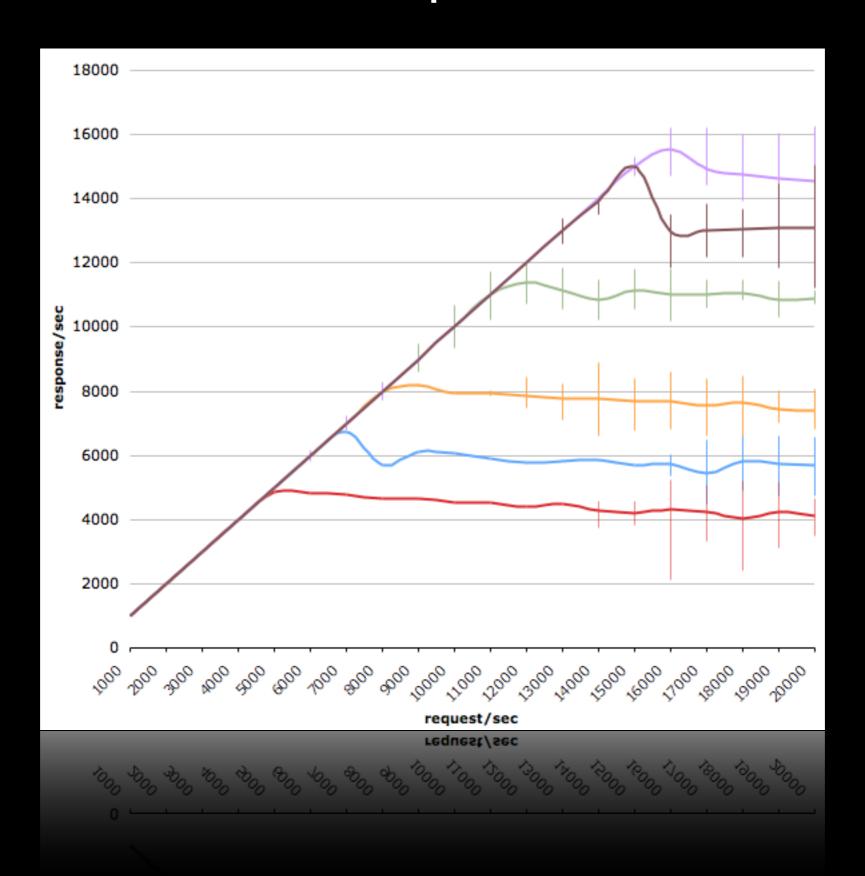
Collapsed Forwarding

stale-while-revalidate

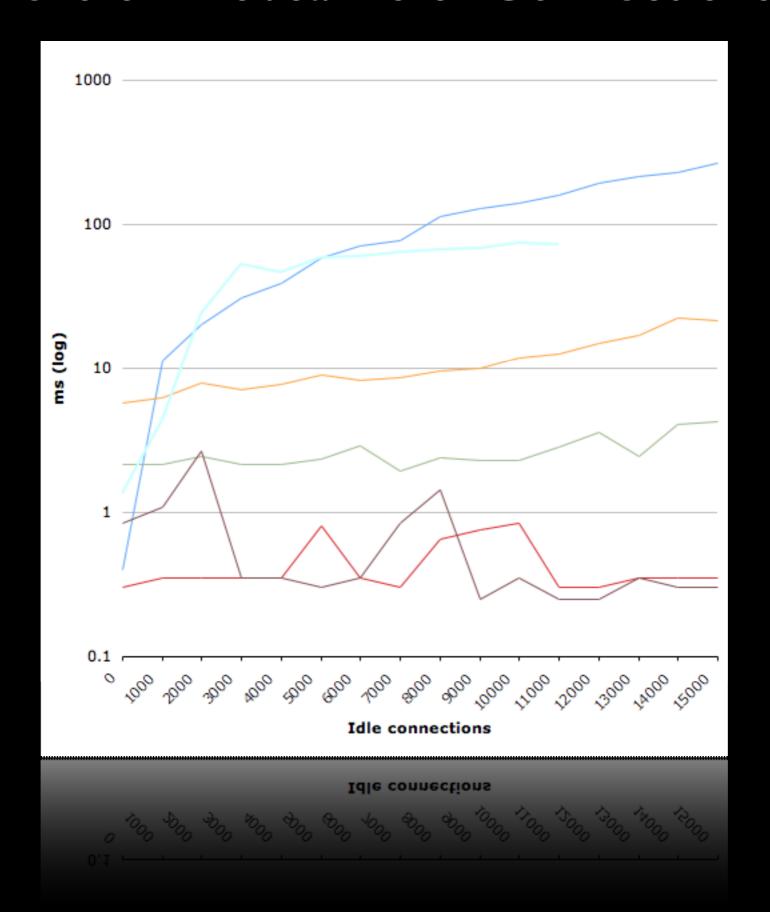
stale-if-error

Invalidation Channels

# 12,000 req/sec/core



### Tens of Thousands of Connections





# pitfalls

REST vs.WS-\* wars theory vs. practice human-intuitive, but not programmer-intuitive different deployment/operational concerns formats are hard format / interface proliferation authentication isn't there yet tools have a way to go

# what's needed

web description language data-oriented schema language investment in the Atom stack HTTP test suite

